

SUBSCRIPTION AGREEMENT

Retain for your records

Thank You for Your Support!!

Subscription Benefits: LifeNet subscribers will receive up to a 40% discount on billed ambulance services and will be responsible for the remainder of billed charges. LifeNet subscription benefits are restricted to “medically necessary” services. These benefits cover emergency and non-emergency response and transportation to healthcare facilities in LifeNet’s service area where alternative forms of transportation (e.g. wheelchair transport, private car, taxi) would be medically inappropriate given the patient’s condition. Patient must provide upon request physician documentation of medical necessity for non-emergency transports.

Medically necessary covered ambulance transports

- Non-emergency transports to a physician’s office where alternative forms of transportation would be inappropriate given the patient’s condition.
- Interfacility ground ambulance transports for higher level of care within 500 mile radius
- Non-emergency roundtrip ambulance transports from residence to hospital
- Non-emergency transports from residence to residence within 500 mile radius

Subscribers of the **Gold plan**, which includes both medical helicopter and ground services, will receive up to a 40% discount on billed services. Interfacility flights are covered within 250 miles.

Medically necessary helicopter flights

- The medical helicopter will not be first response. Flight must originate from hospital and must be in our primary service area or be requested by a medical professional within Life Net’s primary service area.
- Subscribers are entitled to transport by LifeNet, Inc. helicopter to the closest facility for injuries that are deemed by an attending medical professional to be life or limb threatening, or that could lead to permanent disability.
- Patient’s medical condition will dictate whether or not air transportation is in the best interest of the patient’s health and well-being. In certain conditions of compromised health, LifeNet reserves the right to determine whether or not a patient is flown
- Federal Aviation Administration restrictions prohibit LifeNet from transporting patients weighing over 400 pounds, or flying in inclement weather conditions. The primary determinant of whether to accept a flight regardless of the factor, be in patient size, weather conditions or some other factor, is always the safety of the patient and our medical crews.
- LifeNet services may not be available at the time of request for services due to factors beyond LifeNet’s control, such as use of the appropriate aircraft by another patient or other circumstances governed by operations requirements such as regulations and maintenance.

Subscription Fee: By subscribing, you understand that your subscription fee buys you, your spouse, and your dependents living in your household up to a 40% discount on medically necessary transports up to 500 miles by ground ambulance. If a **Gold plan** is selected, in addition to the 500 miles by ground ambulance, the medical helicopter is covered within 250 miles. LifeNet will do everything possible to bill and collect from private or third party insurance in behalf of the subscriber. If a subscribers Medicare or private insurance denies the claim for any reason, and LifeNet has appealed the denial, then LifeNet will discount your bill 40%. This subscription is non-transferable and non-refundable. Medicaid clients are entitled to receive Medicaid-Covered ambulance services without paying a subscription fee or making a voluntary contribution

In addition, by subscribing you are investing in a vital community service. Your monetary investment provides health education and community awareness programs and assists in the purchase of equipment thus enabling us to remain progressive to the needs of the community and provide the best care possible.

LifeNet's Service Area: A LifeNet ground subscription is available to residents of Bowie, Cass Fire District 1 and 2, Bloomburg Fire District, Garland, Miller, Little River, and Red River Counties. Our subscription agreement includes transportation by the Atlanta, Texas Fire Department EMS and ensures you coverage in their service area as well. If you live within LifeNet's service area, non-emergency transports are covered if either the origin or destination is inside LifeNet's service area. LifeNet is prohibited from responding to emergency calls outside LifeNet's service area, and this agreement will not apply to ambulance services not provided by LifeNet or Atlanta, Texas Fire Department EMS.

The **Gold plan** offers helicopter service in the following counties: Bowie, Cass, Garland, Hempstead, Hot Springs, Little River, Miller, Nevada, Ouachita, Red River, and Sevier Counties.

Effective Dates: A new subscribers may join at any time; however, the cost will remain the same and will expire one year from that date. There is a (7) day waiting period from application to start of coverage for new subscribers.

Insurance Claim Payments: LifeNet subscription is not insurance. Subscribers are responsible for the payment of ambulance services. LifeNet or Atlanta Fire Dept. will file claims and receive any payments from the third party payers (e.g. Medicare, supplemental insurance, and private insurance). Medical information or documentation may be released to the Centers for Medicare and Medicaid Services and its agents and carriers, third party payers and insurers. LifeNet or Atlanta Fire Dept. may require information or documentation to process insurance claims for services provided by LifeNet or Atlanta Fire Dept. Any medical transportation insurance benefits received for transports by LifeNet or Atlanta Fire Dept. should to be forwarded to LifeNet or Atlanta Fire Dept. If abuse is found to exist, then the subscription can be terminated.